

# Quality Management Policy

The Directors and Management of McIlwain Civil Engineering Pty Ltd are committed to the delivery of project outcomes of the highest quality, exceeding client expectations and maintaining our core values of professionalism, honesty, integrity and reliability.

**As an organisation we intend to meet the following objectives;**

- > Implement, maintain and continuously improve a Quality Management System in accordance with AS/NZS ISO 9001:2008
- > Minimize non-conformances and defects across all operations
- > Target “zero rework” on all projects
- > Adequately resource all projects with appropriately skilled employees and/or subcontractors capable of achieving quality project outcomes
- > Encourage and promote cost effective solutions without compromising project quality
- > Deliver all projects in accordance with specifications, industry standards and identified stakeholder requirements
- > Provide continuous skills development to all employees in accordance with the McIlwain Civil Engineering Workforce Development Policy

A handwritten signature in black ink, appearing to read "Tim McIlwain", positioned above a horizontal line.

Tim McIlwain – General Manager

